



EMILY B. WARTH

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WARN NO.
2158

July 18, 2017

VIA EMAIL AND U.S. MAIL:

John Asher, Rapid Response Coordinator
Oregon Dislocated Worker Unit
Oregon HECC – Office of Workforce Investments
875 Union Street NE
Salem, OR 97311
john.e.asher@oregon.gov

Dear Mr. Asher and Members of the Dislocated Worker Unit:

This notice is provided as required by the Worker Adjustment and Retraining Notification Act of 1988 (WARN).

Asurion, LLC (“Asurion” or the “Company”) will be permanently ceasing call center operations in its Klamath Falls facility at 6000 New Way, Klamath Falls, Oregon 97601 as of September 30, 2017. This restructuring has been prompted by the Company’s strategic decision to move work into locations that allow for a more flexible workforce that can meet the changing requirements of the Company’s business partners.

This action is expected to permanently impact approximately 53 employees. The Company expects to begin eliminating positions effective September 17, 2017.

Internal bumping rights do not exist with respect to the position eliminations. Employees are not represented by a union. Impacted employees will have an opportunity to apply for openings within Asurion.

Attached is a list of job titles and the number of employees affected within each job title. The anticipated termination date for the salaried and hourly workers who will not be hired for positions within Asurion is September 17, 2017.

Please note that due to the effort Asurion is undertaking to ensure that as many impacted employees as possible will have offers of employment within Asurion, it is impossible to predict with certainty which employees will ultimately be affected or the exact order in which individual employees will be separated.

The Company will ensure that employees will be paid all earned wages and agreed upon benefits at the time of their termination.

The information contained in this letter is based on the best information available to the Company at this time. As permitted by 20 C.F.R. § 639.7(f), the Company maintains other information required by 20 C.F.R. § 639.7(e) on site and readily accessible. For further information or to review the material required by 20 C.F.R. § 639.7(e), please contact me at 615-445-7374.

Sincerely,

A handwritten signature in cursive script that reads "Emily B. Warth".

Emily B. Warth
Director, Litigation Counsel

CC: Mayor Carol Westfall

Job Titles	Number Affected
Administrative Assistant	1
Customer Experience Analyst	3
Technical Support Program Specialist	3
Technical Support Representative	43
Call Center Supervisor	3